



Harrow Borough Partnership

DRAFT System Pressures Metric Report



**Harrow Borough
Based Partnership**

Supporting better care and healthier lives

Harrow System Pressures Metrics (1/3)

	System Indicators	Status	Source	Cohort	Frequency
Success of Prevention Measures					
1	Autumn Campaign - Covid vaccination uptake by cohort		Foundry	Harrow	Weekly
2	Autumn Campaign - Flu vaccination uptake by cohort (including years 7 and 11)		WSIC/Immform	Harrow	Weekly
3	Paediatric Asthma Reviews within 48 hrs of AED attendance		Public Health	Harrow	Monthly
4	Paediatric Asthma Reviews within 48 hrs of ED Admissions		Public Health	Harrow	Monthly
5	Winter Wellness MECC sessions uptake		VAH	Harrow	Monthly
Demand pressure					
6	AED Attends		NWL BI	NPH	Weekly
7	AED Attends Paeds		NWL BI	NPH	Weekly
8	UTC Attends		NWL BI	NPH	Weekly
9	AED Emergency Admissions		NWL BI	NPH	Weekly
10	Community/District Nursing - Number of visits completed (in hours)		CLCH	Harrow	Weekly
11	Community/District Nursing - Number of rostered staff (in hours)		CLCH	Harrow	Weekly
12	Number of hospital discharges in month that required social care input		LA	Harrow	Monthly
13	Number of patients being worked with by social care		LA	Harrow	Monthly
14	MH Liaison AED Referrals		CNWL	Harrow	Weekly
15	MH Liaison AED Referrals - 1 hour response		CNWL	Harrow	Weekly
16	MH Liaison Ward referrals		CNWL	Harrow	Weekly
16	MH Liaison Ward referrals - 24 hour response		CNWL	Harrow	Weekly
17	Rapid Response - Number of visits completed (in hours)		CLCH	Harrow	Weekly
18	Rapid Response - Number of rostered staff (in hours)		CLCH	Harrow	Weekly
19	Number of referrals to drug and alcohol service		CNWL	Harrow	Monthly
20	Number of urgent referrals to drug and alcohol service		CNWL	Harrow	Monthly
21	Number of referrals to Harrow Housing pathway for homeless patients with mental health issues		LA Housing	Harrow	Monthly
22	Number of urgent referrals to Harrow Housing pathway for homeless patients with mental health issues		LA Housing	Harrow	Monthly
23	People contacting LA about Damp / Mould		LA Housing	Harrow	Monthly
24	Primary Care Patches Use / Availability		Primary Care	Harrow	Weekly
25	Covid Related 111 Calls		HLP	Harrow	Weekly

Need confirmation that data is collected and reported.

Data is reported. Process not yet in place for regular submission to PMO.

Data received regularly by PMO



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Harrow System Pressures Metrics (2/3)

	System Indicators	Status	Source	Cohort	Frequency
Pathway Efficiency					
26	Community Bed DTOCs		Local Care	Harrow	Weekly
27	DTOCs by pathway @ NPH as % discharges vs NWL Boroughs		Local Care: Optica / NWL BI	Harrow	Weekly
28	NPH DTOCs: Awaiting equipment		NPH Discharge Hub / Optica	Harrow	Weekly
29	NPH DTOCs: Awaiting long term placement		NPH Discharge Hub / Optica	Harrow	Weekly
30	NPH DTOCs: Awaiting rehab bed		NPH Discharge Hub / Optica	Harrow	Weekly
31	NPH DTOCs: Homeless		NPH Discharge Hub / Optica	Harrow	Weekly
32	NPH DTOCs: Patient / family choice delays.		NPH Discharge Hub / Optica	Harrow	Weekly
33	NPH DTOCs: POC start / restart		NPH Discharge Hub / Optica	Harrow	Weekly
34	Number of pts waiting more than 48 hours on a P1 pathway escalated		NPH Discharge Hub / Optica	Harrow	Weekly
35	Number of pts waiting more than 5 days on a P1 pathways escalated		NPH Discharge Hub / Optica	Harrow	Weekly
36	Number of pts waiting more than 5 days on a P3 pathway escalated		NPH Discharge Hub / Optica	Harrow	Weekly
37	Number of pts waiting more than 7 days on a P3 pathway escalated		NPH Discharge Hub / Optica	Harrow	Weekly
38	Community Equipment Delays		Borough Team	Harrow	Monthly
39	Enhanced Frailty service - Current Caseload		Borough Team	Harrow	Monthly
40	Enhanced Frailty service - Step ups		Borough Team	Harrow	Monthly
41	Enhanced Frailty service - Step down		Borough Team	Harrow	Monthly
Pathway improvement					
42	Complete FIT notes in secondary care		NPH Discharge Hub / Optica	Harrow	Weekly
43	Discharges to Care Homes at Weekends		NPH Discharge Hub / Optica	Harrow	Weekly
44	Onward referrals (C2C referrals)		NPH Discharge Hub / Optica	Harrow	Weekly
45	Discharge Letters sent to GP Practices		NPH Discharge Hub / Optica	Harrow	Weekly

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Harrow System Pressures Metrics (3/3)

	System Indicators	Status	Source	Cohort	Frequency
Utilisation of community resources					
46	Capacity Access Improvement Plans - Additional capacity per site and number of redirections from UTC and 111		Borough Team	Harrow	Monthly
47	Community Rehab bedded care flow / Intermediate Care Beds - Utilisation and LOS		Local Care	Harrow	Monthly
48	Number of contacts at Community Pharmacy Consultation Service not requiring redirection		Borough Team	Harrow	Monthly
49	Uptake / Utilisation of: Enhanced Access Services		Borough Team	Harrow	Monthly
50	Virtual Ward contacts for Cardiology (Heart Failure and AF), Respiratory and Diabetes		Local Care	Harrow	Monthly
51	Uptake / Utilisation of: Care Home Support Service		Borough Team	Harrow	Quarterly
52	Uptake / Utilisation of: Childhood Asthma Clinics		Borough Team	Harrow	Quarterly
53	Uptake / Utilisation of: CYP Health Inequalities Clinics		Borough Team	Harrow	Quarterly
54	Uptake / Utilisation of: Additional Care for Complex Patients		Borough Team	Harrow	Quarterly
System Stress					
55	Hospital Capacity Status		NPH	NPH	Weekly
56	12 Hour AED Waits		NWL BI	NPH	Weekly
57	LAS Handovers - Total number of 60 min Breaches		NWL BI	NPH	Weekly
58	Community/District Nursing - Total number of visits deferred once		CLCH	Harrow	Weekly
59	Community/District Nursing - Total number of visits deferred more than once		CLCH	Harrow	Weekly
60	Rapid Response - Number of referrals with a 2 hour response time		CLCH	CLCH	Weekly
61	Rapid Response - Total number of initial visits triaged for a 2 hour response that were not completed within 2 hours of acceptance into service		CLCH	CLCH	Weekly
62	Rapid Response - Total number of referrals rejected due to capacity		CLCH	CLCH	Weekly
63	Community Services Sickness Absence		CLCH	CLCH Harrow	Weekly

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