## Harrow Borough Partnership DRAFT System Pressures Metric Report



## **Harrow System Pressures Metrics (1/3)**

System Indicators	Status	Source	Cohort	Frequency
Success of Prevention Measures				
1Autumn Campaign - Covid vaccination uptake by cohort		Foundry	Harrow	Weekly
2Autumn Campaign - Flu vaccination uptake by cohort (including years 7 and 11)		WSIC/Immform	Harrow	Weekly
3Paediatric Asthma Reviews within 48 hrs of AED attendance		Public Health	Harrow	Monthly
4Paediatric Asthma Reviews within 48 hrs of ED Admissions		Public Health	Harrow	Monthly
5Winter Wellness MECC sessions uptake		VAH	Harrow	Monthly
Demand pressure				
6AED Attends		NWL BI	NPH	Weekly
7AED Attends Paeds		NWL BI	NPH	Weekly
8UTC Attends		NWL BI	NPH	Weekly
9AED Emergency Admissions		NWL BI	NPH	Weekly
10Community/District Nursing - Number of visits completed (in hours)		CLCH	Harrow	Weekly
11Community/District Nursing - Number of rostered staff (in hours)		CLCH	Harrow	Weekly
12 Number of hospital discharges in month that required social care input		LA	Harrow	Monthly
13Number of patients being worked with by social care		LA	Harrow	Monthly
14MH Liaison AED Referrals		CNWL	Harrow	Weekly
15MH Liaison AED Referrals - 1 hour response		CNWL	Harrow	Weekly
16MH Liaison Ward referrals		CNWL	Harrow	Weekly
16MH Liaison Ward referrals - 24 hour response		CNWL	Harrow	Weekly
17 Rapid Response - Number of visits completed (in hours)		CLCH	Harrow	Weekly
18 Rapid Response - Number of rostered staff (in hours)		CLCH	Harrow	Weekly
19 Number of referrals to drug and alcohol service		CNWL	Harrow	Monthly
20Number of urgent referrals to drug and alcohol service		CNWL	Harrow	Monthly
21 Number of referrals to Harrow Housing pathway for homeless patients with mental health issues		LA Housing	Harrow	Monthly
22 Number of urgent referrals to Harrow Housing pathway for homeless patients with mental health issues		LA Housing	Harrow	Monthly
23People contacting LA about Damp / Mould		LA Housing	Harrow	Monthly
24 Primary Care Patches Use / Availability		Primary Care	Harrow	Weekly
25 Covid Related 111 Calls		HLP	Harrow	Weekly

Need confirmation that data is collected and reported.

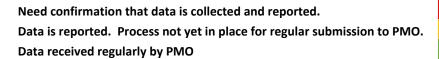
Data is reported. Process not yet in place for regular submission to PMO.

Data received regularly by PMO



## **Harrow System Pressures Metrics (2/3)**

System Indicators	Status	Source	Cohort	Frequency
Pathway Efficiency				
26Community Bed DTOCs		Local Care	Harrow	Weekly
27DTOCs by pathway @ NPH as % discharges vs NWL Boroughs		Local Care: Optica / NWL BI	Harrow	Weekly
28NPH DTOCs: Awaiting equipment		NPH Discharge Hub / Optica	Harrow	Weekly
29NPH DTOCs: Awaiting long term placement		NPH Discharge Hub / Optica	Harrow	Weekly
30NPH DTOCs: Awaiting rehab bed		NPH Discharge Hub / Optica	Harrow	Weekly
31 <sub>NPH DTOCs: Homeless</sub>		NPH Discharge Hub / Optica	Harrow	Weekly
32NPH DTOCs: Patient / family choice delays.		NPH Discharge Hub / Optica	Harrow	Weekly
33NPH DTOCs: POC start / restart		NPH Discharge Hub / Optica	Harrow	Weekly
34 Number of pts waiting more than 48 hours on a P1 pathway escalated		NPH Discharge Hub / Optica	Harrow	Weekly
35Number of pts waiting more than 5 days on a P1 pathways escalated		NPH Discharge Hub / Optica	Harrow	Weekly
36 Number of pts waiting more than 5 days on a P3 pathway escalated		NPH Discharge Hub / Optica	Harrow	Weekly
37Number of pts waiting more than 7 days on a P3 pathway escalated		NPH Discharge Hub / Optica	Harrow	Weekly
38 Community Equipment Delays		Borough Team	Harrow	Monthly
39Enhanced Frailty service - Current Caseload		Borough Team	Harrow	Monthly
40Enhanced Frailty service - Step ups		Borough Team	Harrow	Monthly
41Enhanced Frailty service - Step down		Borough Team	Harrow	Monthly
Pathway improvement				
42 Complete FIT notes in secondary care		NPH Discharge Hub / Optica	Harrow	Weekly
43 Discharges to Care Homes at Weekends		NPH Discharge Hub / Optica	Harrow	Weekly
44Onward referrals (C2C referrals)		NPH Discharge Hub / Optica	Harrow	Weekly
45 Discharge Letters sent to GP Practices		NPH Discharge Hub / Optica	Harrow	Weekly







## Harrow System Pressures Metrics (3/3)

System Indicators	Status	Source	Cohort	Frequency
Utilisation of community resources				
46 Capacity Access Improvement Plans - Additional capacity per site and number of redirections from UTC and 111		Borough Team	Harrow	Monthly
Community Rehab bedded care flow / Intermediate Care Beds - Utilisation and LOS		Local Care	Harrow	Monthly
Number of contacts at Community Pharmacy Consultation Service not requiring redirection		Borough Team	Harrow	Monthly
49 Uptake / Utilisation of: Enhanced Access Services		Borough Team	Harrow	Monthly
50 Virtual Ward contacts for Cardiology (Heart Failure and AF), Respiratory and Diabetes		Local Care	Harrow	Monthly
Uptake / Utilisation of: Care Home Support Service 51		Borough Team	Harrow	Quarterly
52 Uptake / Utilisation of: Childhood Asthma Clinics		Borough Team	Harrow	Quarterly
53 Uptake / Utilisation of: CYP Health Inequalities Clinics		Borough Team	Harrow	Quarterly
54 Uptake / Utilisation of: Additional Care for Complex Patients		Borough Team	Harrow	Quarterly
System Stress				
55 Hospital Capacity Status		NPH	NPH	Weekly
5612 Hour AED Waits		NWL BI	NPH	Weekly
57 LAS Handovers - Total number of 60 min Breaches		NWL BI	NPH	Weekly
58 Community/District Nursing - Total number of visits deferred once		CLCH	Harrow	Weekly
59 Community/District Nursing - Total number of visits deferred more than once		CLCH	Harrow	Weekly
60 Rapid Response - Number of referrals with a 2 hour response time		CLCH	CLCH	Weekly
Rapid Response - Total number of initial visits triaged for a 2 hour response that were not completed within 2 hours of acceptance into service		СССН	CLCH	Weekly
62 Rapid Response - Total number of referrals rejected due to capacity		CLCH	CLCH	Weekly
63 Community Services Sickness Absence		CLCH	CLCH Harrow	Weekly

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